November 13, 2023

STATEMENT FROM MAYOR GOODWIN

Regarding the utility outages on Charleston's West Side

(Charleston, W. Va.) - Mayor Amy Shuler Goodwin provided the following statement regarding the utility outages on the West Side.

"Earlier this morning our team hosted a call with West Virginia American Water and Mountaineer Gas.

"I have asked both companies for immediate, thorough, and accurate communication to be delivered to our residents and businesses on the west side.

"Our residents are understandably infuriated about the lack of information that has been provided to them about the restoration of their gas service.

"Our Director of Homeland Security and Emergency Management connected with Mountaineer Gas late Friday night when we learned about the water/gas issues on the West Side.

"Throughout the weekend we worked with our residents, businesses, and the American Red Cross to establish a warming center at Bream Church on Saturday evening. Although we didn't have anyone use the center, we wanted to provide options for those who may have needed this resource.

"Today, the North Charleston Community Center, the Martin Luther King, Jr. Community Center is open for anyone who would like to take a warm shower.

"Finally, I want to thank our West Side community, and City Council Members, especially Larry Moore for working hand in glove with our residents to provide them with heaters and essentials.

"I will continue to keep you posted as we receive any critical information."